



It's not just a loan, it's a relationship.

Privacy Policy

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas (“FHLTX,” “we,” or “our”) is committed to protecting our customers’ and other website users’ (“you” or “your”) privacy and developing technology that gives you the most powerful and safe online experience. This Privacy Policy (the “Policy”) applies to the FHLTX website and governs data collection and usage. By using the FHLTX website, you consent to the data practices described in this Policy.

Collection of your Personal Information

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. FHLTX also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by FHLTX for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas website. This policy covers both online and offline activities, including information that we collect through our website, marketing events, applications you submit online and in person (among other methods).

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through any Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas public message boards, this information may be collected and used by others. This includes any information that is part of your profile on a third party social network (such as Facebook) and that you allow the third party social network to share with us. Note: FHLTX does not read any of your private online communications, such as a direct message sent to your loan officer.

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas encourages you to review the privacy policies of websites you choose to link to from ours so that you can understand how those websites collect, use and share your information. FHLTX is not responsible for the privacy policies or other content on websites outside of the Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas family of websites.

In all cases, we strive to limit the amount of information we collect and store to that which is necessary to provide you the relevant services.

Use of your Personal Information

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas collects and uses your personal information to operate our website and deliver the services you have requested. FHLTX also uses your personally identifiable information to inform you of other products or services available from us and our affiliates.

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas does not sell, rent or lease its customer lists to third parties. FHLTX may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, we may share data with trusted partners for a business purpose, for instance, to perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries, among other things. All such third parties are prohibited from using your personal information except to provide these services to Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas, and they are required to maintain the confidentiality of your information.

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas keeps track of the websites and pages our customers visit within Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas, in order to determine what FHLLTX services are the most popular. This data is used to deliver customized content and advertising within FHLLTX to customers whose behavior indicates that they are interested in a particular subject area.

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas or the website; (b) protect and defend the rights or property of Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas; and, (c) act under exigent circumstances to protect the personal safety of users of Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas, or the public.

Use of Cookies

The Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas website use “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a

cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize FHLTX pages, or register with Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas's website or services, a cookie helps us to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas website, the information you previously provided can be retrieved, so you can easily use the FHLTX website features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas services or websites you visit.

Security of your Personal Information

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas secures your personal information from unauthorized access, use or disclosure. We secure the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When we transmit personal information (such as a credit card number) to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

We Do Not Collect Information From Children

We do not knowingly solicit or collect any type of information from a person under the age of 13. If you learn that a child has provided us with personal information in violation of this Privacy Policy, then you may alert us at info@fhltexas and we will remove that information from our records as soon as feasibly possible.

Changes to this Policy

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas will occasionally update this Privacy Policy to reflect company and customer feedback. MS F encourages you to periodically review this Policy to be informed of how we are protecting your information.

Contact Information

Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas welcomes your comments regarding this Policy. If you have any questions or concerns about this notice, or about the privacy of your nonpublic personal information that you have provided via use of this website, or would like to opt out from future contact by Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas, please contact Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas at 2591 Dallas Parkway, Suite 300, Frisco, TX 75034. If you believe that Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas has not adhered to this Statement, please contact Ameriloan Mortgage Corporation, d/b/a Family Home Loan Texas. We will use commercially reasonable efforts to promptly determine and remedy the problem.

